

Emily Warren

From: David Warren
Sent: Friday, February 5, 2021 1:45 PM
To: Jonathan Schwartz
Cc: Emily Warren; Mark Kowalsky; Pete Joelson; Susan Brohman
Subject: RE: Detroit Axle v Detroit IT

Jonathan

Further to our discussion of earlier today, I have passed your request below to our client and was advised of the following in response to your emails of late yesterday and of 12:28 p.m. today:

With regard to the Office 365 issue, please note Detroit IT created an account [REDACTED] which has the following administrative roles assigned to it:

- i. Exchange Admin
- ii. Global Reader
- iii. Helpdesk Admin
- iv. Service Support Admin
- v. Sharepoint Admin
- vi. Teams Admin
- vii. User Admin

Despite the foregoing, Detroit IT will effect the transfer as you asked in your email of 12:28 pm.

Our client reminds us that your client has NOT paid in full for the licenses for this item.

With regard to the Meraki Dashboard, Detroit IT created ADMINISTRATOR accounts that allow FULL access to manage the network. If Detroit IT were to provide the Organization Administrator role to Detroit Axle, it would be permanently removed from the account and lose access to manage its hardware and would allow logs to be deleted.

With regard to the "screen control" with the P9 program on the PCs, our client advises that Detroit Axle already has the ability to either turn off screen connect or remove the Detroit IT software without any intervention from Detroit IT. Our client tells us that Detroit Axle has already done so in Juarez and on several other workstations. Our client tells us that to disable Screen Connect it is as simple as clicking the icon and turning off remote access. We can send the instructions via email if you wish.

With regard to the credentials and passwords for the Juarez server admin account, our client advises that your client already has that information. However, our client again provides the following:

- a. Username: [REDACTED] Password: [REDACTED]
- b. Detroit Axle Juarez IT already had administrative access using the account "[REDACTED]" as well as "[REDACTED]" which contradicts Dan Mayer's affidavit

With regard to the VMware Root Accounts, our client advises that this is a Detroit IT owned, your client has not paid for it and is not entitled to its use. Accordingly, your client's specific request cannot be agreed to.

With regard to the Unifi Controller, your client has been given admin access, which is sufficient for your client to operate its business. There is no need at this time for Detroit Axle to have super” admin access. Our client is again, concerned that if it gives super admin access data will be lost, altered or destroyed.

With regard to the NVR (Video Recorder), our client tells us that Detroit IT only installed these systems at your client’s Mt. Elliot facility and that your client has this access information on all of the other systems. Detroit IT has already provided this access.

With regard to Windows Local Admin, the computer you listed runs “OZLink”. Our client advises that, because your client has the domain admin access, your client can log in and reset the account without further assistance.

With regard to Bitdefender Uninstall Password, our client advises that your client removed this program from the Juarez facility without Detroit IT’s involvement and can, accordingly generate a new password without Detroit IT’s involvement. Our client is willing to set an “uninstall” password if necessary.

With regard the Carbonite Backup account, our client advises that it did not install this system and does not have any administrator log in for this account.

We are providing this information to you based upon the following caveats:

First, we sent the password information yesterday and today based upon the information your client specified in his affidavit as the IT information required for him to control his company. While our client believes that your client had control of his company prior to yesterday, we sent the information that we believed was actually requested. That information was not sent as a concession to your client’s demand for injunctive relief, or a recognition of the validity of its claims (all of which are expressly denied). Our client tells us that the items sent yesterday and above are sufficient for your client to operate with no impediment.

Second, our client tells us that the additional items you are now asking for in your email of last night are not required for Detroit Axle to control its business, ship products, monitor its accounts, manage its personnel, send and receive emails, etc., and are in excess of your client’s previous demands as made in his affidavit.

Third, my client has reserved all of its rights under the various contracts and agreements. Several of the items you have now requested will impair the value or accessibility of equipment that my client sold to Detroit Axle, for which Axle has not made full payment. To protect its own interests, Detroit IT must maintain some access to these items. I will remind you that pursuant to the Terms and Conditions that your client agreed to, our client is entitled to be paid for the termination services that your client is demanding and, pursuant to the Terms and Conditions, my client was entitled to shut down the system upon your client’s termination or default. Detroit IT continued to provide services at your client’s request and is entitled to be paid for those services.

Fourth, to avoid continued confusion, if additional items/assistance is requested of my client, I asked that you provide a list along with a short explanation of the necessity of any additional request. Upon receipt, we will determine a future course of action.

My client is very concerned that the purpose of the escalated request is to totally shut our client from its property in violation of Axle’s express contractual obligations and to our client’s detriment. Detroit IT must have access to assure that this does not occur.

I had suggested to you that the parties could agree to appoint a neutral third party to act as a moderator, to act as a custodian of the Detroit Axles’ systems and data, on a date certain to preserve the system characteristics, and then Detroit IT would relinquish all access to the Axle system secure in the knowledge that the equipment and data is

preserved intact. I ask that you consider this as an alternative. We also put your client on notice to preserve all of its logs.

Finally, as I also told you, we are going to provide notice to the court that we have provided the passwords requested, in advance of the hearing currently set for 2/8/2021.

David W. Warren
Joelson Rosenberg, PLC
30665 Northwestern Hwy., Ste 200
Farmington Hills, MI 48334
phone 248.855.2233
cell 248-563-1655
fax 248-855-2388

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From: Jonathan Schwartz <jschwartz@jaffelaw.com>
Sent: Friday, February 5, 2021 12:28 PM
To: David Warren <dwarren@jrlawplc.com>
Cc: Emily Warren <ewarren@jrlawplc.com>; Mark Kowalsky <mkowalsky@jaffelaw.com>; Pete Joelson <pwj@jrlawplc.com>; Susan Brohman <sbrohman@jrlawplc.com>
Subject: RE: Detroit Axle v Detroit IT

David, good afternoon.

Following up on our call this morning, and after a thorough review, below are the critical passwords/credentials that Detroit Axle still needs in order to operate its IT Infrastructure and business:

1. **Microsoft Office 365:** We need an account with the "Global Administrator" role.
2. **Meraki Dashboard account:** We need an account with full "Organization Administrator" access.
3. **Juarez Server Administrator:** We need an account with full Windows "Administrator" privileges for the Juarez servers, and specifically one that works on the Juarez database server (IP: [REDACTED]).
4. **VMware Root Accounts:** We need credentials for the "root" VMware account. (The credentials did not function to log into VMware on [REDACTED]).
5. **Unifi Controller:** We need working accounts for both the Mt. Elliott and 8 Mile Unifi controllers that have the "Super Administrator" role.
6. **NVR (Video Recorder):** We need accounts for the NVRs at all locations (Mt. Elliot, 8 Mile and Juarez) that have the full "administrator" role.

7. **Windows Local Admin:** We need a working account with Windows Local Administrator privileges across all desktops/laptops within Detroit Axle. (Currently, we have a non-working account. It was tested on the following workstation: [REDACTED]).
8. **Bitdefender Uninstall Password:** We need the password assigned to Bitdefender to perform the uninstallation for all Detroit Axle devices that are running it currently.
9. **Carbonite Backup account:** We need the administrator login for the Carbonite account used for the server backups for Detroit Axle.

Please let us know if you have any questions or would like to further discuss. If we can address and resolve these issues today, we can avoid taking up the Court's time on Monday.

Thank you,
Jonathan

Jonathan H. Schwartz
jschwartz@jaffelaw.com
P: 248.727.1497 | C: 248.943.1804

JAFFE RAITT HEUER & WEISS, P.C.
27777 Franklin Rd., Suite 2500
Southfield, MI 48034
www.jaffelaw.com



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From: Jonathan Schwartz
Sent: Thursday, February 4, 2021 9:56 PM
To: 'David Warren' <dwarren@jrlawplc.com>
Cc: Emily Warren <ewarren@jrlawplc.com>; Mark Kowalsky <mkowalsky@jaffelaw.com>; Pete Joelson <pwj@jrlawplc.com>; Susan Brohman <sbrohman@jrlawplc.com>
Subject: RE: Detroit Axle v Detroit IT

David, good evening. Unfortunately, the two accounts provided by your clients do not have the top-level administrator access.

For Office 365, this means that we still do not have access to an account with the "Global Administrator" role. Detroit IT currently still retains that role.

For the Meraki Dashboard, we still do not have an account with the "Organization Administrator" role. The account provided has the "Network Administrator" role, which only allows for limited administration. Detroit IT currently has accounts with "Organization Administrator."

In summary, your clients are still in control of Detroit Axle's IT infrastructure. Without "top-level" administrator access for these (and all other requested systems), your clients still retain the ability to monitor everything, including kicking out the new IT provider. Your clients also current have "screen control" with the P9 program on the PCs, and can still see everything, including emails.

I'm hoping we can work through these issues quickly. Please have your clients provide the above-referenced

credentials/passwords, in addition to the Juarez server admin account. I'm available to discuss anytime tonight, or if you don't read this until the morning, please connect with me or Mark then when you are available.

Thank you,
Jonathan

Jonathan H. Schwartz
jschwartz@jaffelaw.com
P: 248.727.1497 | C: 248.943.1804

JAFFE RAITT HEUER & WEISS, P.C.
27777 Franklin Rd., Suite 2500
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www.jaffelaw.com



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From: David Warren <dwarren@jrlawplc.com>
Sent: Thursday, February 4, 2021 8:14 PM
To: Jonathan Schwartz <jschwartz@jaffelaw.com>
Cc: Emily Warren <ewarren@jrlawplc.com>; Mark Kowalsky <mkowalsky@jaffelaw.com>; Pete Joelson <pwj@jrlawplc.com>; Susan Brohman <sbrohman@jrlawplc.com>
Subject: RE: Detroit Axle v Detroit IT

****EXTERNAL EMAIL - Be Cautious with Links and Attachments****

J:

My client tells me the following:

"Both of these issues have been fixed. You are good to have counsel try again."

So please try the below matters again and let me know if it works.

I am closing down for the evening so we can touch base tomorrow morning.

David W. Warren
Joelson Rosenberg, PLC
30665 Northwestern Hwy., Ste 200
Farmington Hills, MI 48334
phone 248.855.2233
cell 248-563-1655
fax 248-855-2388

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From: Jonathan Schwartz <jschwartz@jaffelaw.com>
Sent: Thursday, February 4, 2021 5:08 PM
To: David Warren <dwarren@jrlawplc.com>
Cc: Emily Warren <ewarren@jrlawplc.com>; Mark Kowalsky <mkowalsky@jaffelaw.com>
Subject: RE: Detroit Axle v Detroit IT

David, good evening. Two of the key passwords provided are not working. Would you please provide them ASAP tonight? Thank you in advance for your urgent attention. Best, Jonathan

“Microsoft Office 365” account

- Can log in with this account but it does not have administrative privileges.

“Meraki Dashboard” account

- Username/password provided does not work

Jonathan H. Schwartz
jschwartz@jaffelaw.com
P: 248.727.1497 | C: 248.943.1804

JAFFE RAITT HEUER & WEISS, P.C.
27777 Franklin Rd., Suite 2500
Southfield, MI 48034
www.jaffelaw.com



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From: Mark Kowalsky <mkowalsky@jaffelaw.com>
Sent: Thursday, February 4, 2021 3:38 PM
To: 'David Warren' <dwarren@jrlawplc.com>
Subject: RE: Detroit Axle v Detroit IT

David – I left you a message several hours ago – I am available for a call. Thanks.

Mark Kowalsky
mkowalsky@jaffelaw.com
248.727.1468

JAFFE RAITT HEUER & WEISS, P.C.
27777 Franklin Rd., Suite 2500
Southfield, MI 48034
www.jaffelaw.com



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Emily Warren

From: David Warren
Sent: Thursday, February 4, 2021 4:35 PM
To: Mark Kowalsky
Cc: Pete Joelson; Susan Brohman; Emily Warren; Jason C. Yert; Deborah M. Stetzel
Subject: Detroit Axle v Detroit IT
Attachments: det.axle.pw.pdf

Counsel:

As you are aware, Auxiom was able to reset Detroit Axle's passwords and access its systems without any involvement from Detroit IT. Detroit Axle and Auxiom are now feigning the inability to access Axle's systems without additional information from Detroit IT.

In the spirit of cooperation and without conceding the validity of any claims or allegations of Axle or Auxiom, and subject to all of Detroit IT's claims and defenses, Detroit IT has authorized us to provide the information requested in your Court filings, as more fully set forth in your client's affidavit on file with the Court (extract below). We attach a document in pdf format with that information labelled det.axle.pw.pdf.

49. Specifically, Defendants still have control of our:
- a. Meraki Dashboard account, which is our firewall administrative account;
 - b. Active Directory, which is our domain administrative account;
 - c. VMware Root accounts;
 - d. Unifi Administrative Account;
 - e. NVR administrative accounts for all of our warehouses and locations;
 - f. Windows local administrative accounts;
 - g. The server administrative accounts to our Jurarez, Mexico, server;
 - h. Microsoft 365 global administrative account;
 - i. iCAS server root account; and

Please note that our clients categorically deny any and all allegations of wrongdoing and also deny that your client has suffered, or will suffer, any irreparable injury (or in fact any injury) as a result of any act or omission by Detroit IT or its representatives and the release of this information to you is not and cannot be interpreted as any admission, or a waiver of any of our client's rights, claims or defenses, all of which are expressly preserved. Detroit IT specifically denies that Detroit Axle is unable to access or control its systems or that it must obtain this information from Detroit IT to operate its business. You will also note that our client has specified which of the items in the attached list have not been fully paid for by Detroit Axle. I ask that you instruct your client not to sell, damage, destroy, or dispose of any equipment provided to it by Detroit IT that has not been paid for in full.

Please confirm receipt of this message.

Thank you.

David W. Warren
Joelson Rosenberg, PLC
30665 Northwestern Hwy., Ste 200
Farmington Hills, MI 48334
phone 248.855.2233
cell 248-563-1655
fax 248-855-2388

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a. Meraki Dashboard Account - 50% Paid For

Username: [REDACTED]

Password: [REDACTED]

Note: Detroit IT has not been fully paid for this hardware/installation.

b. Active Directory Admin Account

Username: [REDACTED]

Password: [REDACTED]

c. VMWare Root Accounts -

Username: [REDACTED]

Password: [REDACTED]

Note: Detroit IT has not been fully paid for this hardware/installation.

d. Unifi Controller

Name: [REDACTED]

Password: [REDACTED]

Email Address: it@detroitaxleinc.onmicrosoft.com

Note: Detroit IT has not been paid AT ALL for this hardware/installation.

e. NVR

Name: [REDACTED]

Password: [REDACTED]

Note: Detroit IT has not been paid for this.

f. Windows Local Admin Password

Username: [REDACTED]

Password: [REDACTED]

h. Microsoft Office 365

Display name: [REDACTED]

Username: [REDACTED]

Password: [REDACTED]

Note: Detroit IT has not been fully paid for this hardware/installation.

i. iCAS Server Root Account

Username: [REDACTED]

Password: [REDACTED]

Note: [REDACTED]